

### CINDY COUSINS

Cindy Cousins is the IT Application Director for the North Carolina Department of Public Safety. She is a certified Project Management Professional and is a member of the Project Management Institute. She has over 32 years of experience in IT application development with the last 13 years at the Division of Adult Correction. She has a BS degree in Mathematics from NC State University. *Corrections Today* tagged her as one of **The Best in the Business** in it's June, 2005 issue.

Under Cindy's leadership, innovative web-based application tools have been developed that assist the staff in performing their jobs more efficiently and more effectively. One of the tools, the Probation Dashboard, won a national innovation award from the Council of State Governments in 2011 and an award from the National Association of State Chief Information Officers (NASCIO) in 2009. Seeking to provide probation officers with mobile connectivity and to improve safety, the Probation Dashboard has now been developed on the Smartphone.